



Terms and Conditions – Training

Course Prices/Dates

Please note that we reserve the right to vary our prices and course dates. Where insufficient numbers arise for a scheduled course, we reserve the right to cancel the course – attendees will be telephoned and offered an alternative course or a full refund.

Bookings – Scheduled Courses

Bookings can be made by following the “Buy Now” links on our webpage next to the date you require (<http://www.triangulartraining.com/book-on-scheduled-courses/>). The “Buy Now” link will take you to Eventbrite where you can book and pay for your place, you will receive an immediate confirmation of your booking and receipt for payment.

Bookings – Onsite Courses

Onsite bookings can be made by enquiry to Tony Doyle (tony@triangulartraining.com or 07855 361 888) who will discuss your needs and provide a quote. You must confirm acceptance by email for the date/dates you require. Your booking will be unconfirmed until we receive your email confirmation and payment, by accepting our quote and confirming your booking, you are agreeing to abide by terms and conditions set by Triangular Training Limited, however your online booking remains unsecure until payment is received.

Cancellations and substitutions (Scheduled Courses)

No charge will be made for cancellations providing Triangular Training Limited Limited receives these at least 28 days before the course start date although the booking fee will not be refunded. Your booking may be transferred prior to the 28 days to an alternative course if numbers permit. No refund will be provided within 28 days of the course start date.

Cancellations and substitutions (Onsite Courses)

No charge will be made for cancellations providing Triangular Training Limited received these at least 28 days prior to the course start date.

If you have to cancel a course, the following charges will apply:

- More than 28 days notice – No charge
- 28 – 7 days notice – 50% of total cost
- Less than 1 week notice – Full cost of course

All cancellations must be confirmed in writing to tony@triangulartraining.com.

Attendance

If you arrive late for a course or are absent from any session, we reserve the right to refuse to accept you for training if we feel you will gain insufficient skills or knowledge in the time remaining. No refund will be given.

In the case of onsite courses, if an individual or individuals do not attend, no refund will be given.

Certificates

Initial certificates are included in the course fee providing the candidate is successful. All certificates are sent to the invoice address. If replacement first aid certificates are required for any reason a £20.00 charge will apply.

Payment

Payment must be made with booking unless alternative arrangements have been agreed with Triangular Training Limited in writing. Certificates will not be issued until full payment has been received. Late payment of an invoice will incur a fee of £25.00 per month overdue (the due date can be found on the invoice).

Limitation of liability

Triangular Training Limited shall not be liable for any loss suffered by the customer, including loss of profits arising out of performance by Triangular Training Limited or of any sub contractor.